

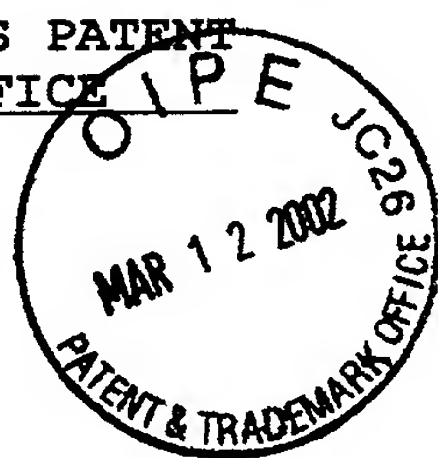
COPY OF PAPERS  
ORIGINALLY FILED

Section 18  
0300

Attorney Docket No. 01701/LH

CERTIFICATE OF MAILING

IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE



Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit :

Examiner :

I hereby certify this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231 on the date noted below.

Attorney: Leonard Holtz

Dated: March 6, 2002

SUBMISSION OF ACCURATE ENGLISH TRANSLATION

Assistant Commissioner for Patents  
Washington, D.C. 20231

Att: Application Branch

S I R :

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by check attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper, to Account No. 06-1378.

Responsive to the Patent Office Notice mailed January 17, 2002, the term for response to which expires on March 17, 2002, submitted herewith are the following:

1. Accurate English Translation of the above-identified application, referring to the application by Serial Number and filing date.
2. Formal Drawings - 10 sheets (Figs. 1-15) and attached to Accurate English translation.

The fee of \$130.00 for filing a "Non-English Specification" was previously submitted with the filing of the application. Thus, no further fees are required with this submission.

It is respectfully requested that prosecution on the merits now proceed.

Respectfully submitted,

Leonard Holtz, Esq.  
Reg. No. 22,974

Frishauf, Holtz, Goodman, Langer & Chick, P.C.  
767 Third Avenue - 25th Floor  
New York, New York 10017-2023  
Tel. No. (212) 319-4900  
Fax No. (212) 319-5101  
LH:sp



01933

PATENT TRADEMARK OFFICE



COPY OF PAPERS  
ORIGINALLY FILED

## TRANSLATION

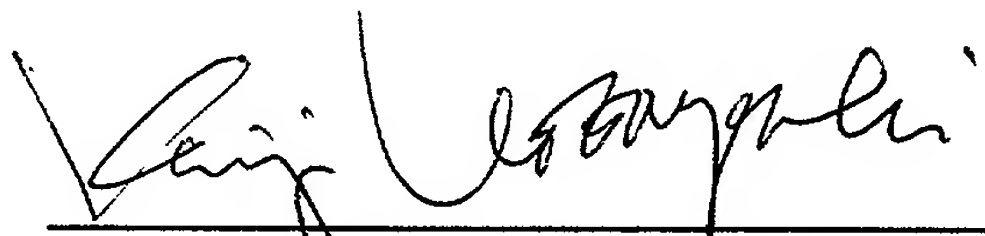
I, Kenji Kobayashi, residing at 2-46-10 Goko-Nishi, Matsudo-shi, Chiba-ken, Japan, state:

that I know well both the Japanese and English languages;

that I translated, from Japanese into English, the specification, claims, abstract and drawings as filed in U.S. Patent Application No. 10/002,744, filed November 2, 2001; and

that the attached English translation is a true and accurate translation to the best of my knowledge and belief.

Dated: February 27, 2002

  
\_\_\_\_\_  
Kenji Kobayashi

COPY OF PAPERS  
ORIGINALLY FILED

UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 10/002,744         | 11/02/2001          | Toshio Ueno           | 01701/LH               |

01933  
FRISHAUF, HOLTZ, GOODMAN &  
LANGER & CHICK, PC  
767 THIRD AVENUE  
25TH FLOOR  
NEW YORK, NY 10017-2023

CONFIRMATION NO. 3837

FORMALITIES LETTER



\*OC000000007325946\*

JAN 21 2002

Date Mailed: 01/17/2002

**NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION**

FILED UNDER 37 CFR 1.53(b)

***Filing Date Granted***

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The application was filed in a language other than English. Applicant is required to provide an English translation of the specification and a statement that the translation is accurate. (See 37 CFR 1.52(d)).
- Because your specification was filed in a language other than English, the Office was unable to determine the number of claims submitted. Additional claim fees may be due once the number of claims can be determined.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing figures contain text that is not in English (including, for example, a flow chart that was originally not in English that has been marked up to include the English text) see 37 CFR 1.84(p)(2) and 37 CFR 1.52(d)(1);

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

PART 2 - COPY TO BE RETURNED WITH RESPONSE